NOTICE TO ALL PROVIDERS OF THE LOUISIANA HEALTH COOPERATIVE, INC.

On September 1, 2015, the 19th Judicial District Court for the Parish of East Baton Rouge, State of Louisiana, has entered an order for the rehabilitation of the Louisiana Health Cooperative, Inc. under the supervision of the Court, with the Commissioner of Insurance for the State of Louisiana as Rehabilitator. A hearing was held on September 21, 2015 to show cause why the rehabilitation order and the relief granted therein should not continue in effect. At that hearing, the Court ruled that the Louisiana Health Cooperative, Inc. ("LAHC") is placed in rehabilitation under the control of the Commissioner of Insurance for the State of Louisiana as Rehabilitator.

IT IS IMPORTANT THAT YOU KNOW THAT BASED ON INFORMATION CURRENTLY AVAILABLE LAHC POLICYHOLDERS, ENROLLEES, MEMBERS, AND SUBCRIBERS WILL CONTINUE TO RECEIVE HEALTHCARE SERVICES WITHOUT INTERRUPTION THROUGH DECEMBER 31, 2015.

The Commissioner has taken the following actions:

1) LAHC is no longer offering health plans on the Federally Facilitated Health Insurance Marketplace (HealthCare.gov);
2) LAHC is not accepting new enrollments;
3) Claims payments to providers are being processed and claims payments are being made as usual;
4) Agent and broker commissions are being processed and paid as usual.

INFORMATION CURRENTLY AVAILABLE INDICATES THAT PROVIDERS WILL BE PAID FOR SERVICES DELIVERED TO LAHC POLICYHOLDERS, MEMBERS, ENROLLEES, AND SUBSCRIBERS UNDER THEIR PROVIDER AGREEMENTS.

PROVIDERS SHOULD NOT REFUSE SERVICE TO LAHC POLICYHOLDERS, MEMBERS, ENROLLEES, AND SUBSCRIBERS.

IT IS IMPORTANT FOR YOU TO KNOW THAT BASED ON INFORMATION CURRENTLY AVAILABLE ALL LAHC COVERAGE WILL END AT MIDNIGHT ON DECEMBER 31, 2015

INDIVIDUAL AND COMMERCIAL GROUP POLICYHOLDERS

Based on information currently available individual and commercial group coverage will end at midnight on December 31, 2015.

For any medical services that have been pre-authorized with dates of service after December 31, 2015, the authorization is no longer valid.

Please remember all network providers have contractual, statutory and legal obligations to deliver necessary medical services to policyholders, members, enrollees, and subscribers of the

Louisiana Health Cooperative, Inc. through December 31, 2015. This continuing coverage applies to all members whether they are new or existing patients of a provider.

Additionally, state law prohibits all network providers from balance billing, requiring payment up front, refusing to treat, or, taking any recourse against the Louisiana Health Cooperative, Inc. policyholders, members, enrollees and subscribers, with the exception of collecting applicable co-payment, co-insurance, or deductible amounts.

Copies of the petition and order are available athttp://www.ldi.la.gov/industry/financial-regulation/receivership/louisiana-health-cooperative.

If you have any questions about your contractual obligations, please contact

Louisiana Health Cooperative, Inc. in Receivership
3445 N. Causeway Blvd.
Suite 800
Metairie, LA 70002
(504) 839-7107
www.mylahc.org

Further information is available on line at www.ldi.la.gov.

STAY AND ABATEMENT OF LEGAL PROCEEDINGS

Pursuant to the order of the 19th Judicial District Co all suits and seizures against the Louisiana Health Cooperative, Inc. and the enrollees, subscribers, members and/or policyholders of LAHC are stayed. The order prohibits the commencement or maintenance of any action or proceeding.

PAYMENT OF CLAIMS

Information currently available indicates that there will be sufficient funds for payment of all provider claims for services provided through December 31, 2015.

Every effort is being made to pay clean claims current within time periods allowed by applicable law.

Recognizing prior problems with timely claims payments by the Louisiana Health Cooperative, Inc. it is anticipated that the existing backlog of unpaid claims as of September 1, 2015 will be addressed and paid as quickly as possible under the circumstances.

No approval has yet been sought or obtained from the Court as to payment of interest on claims, but a decision on that issue will be made and Court approval sought shortly.

PLEASE NOTE:

As of November 1, 2015, all prescriptions will be filled for no greater than a sixty (60) day supply.

As of December 1, 2015, all prescriptions will be filled for no greater than a thirty (30) day supply.

PLEASE NOTE:

Due to the large number of duplicate claims, the cost to research each such duplicate claim, and the backlog created by such duplicate claims, a charge of $10.00 per line will be charged for any duplicate claims submitted without the express authority of the Receiver.

FURTHER INFORMATION

If you want further information about Louisiana Health Cooperative and/or this legal proceeding, you may wish to contact your own legal counsel or

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